



Department of Finance  
Bowling Green State University  
Bowling Green, Ohio 43403-0264

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**Seating is limited.  
Deadline registration is April 20.  
[www.sfsp.net/toledo/BGSU\\_CE\\_Event](http://www.sfsp.net/toledo/BGSU_CE_Event)**



FIRST ANNUAL FINANCIAL PLANNING CONFERENCE

# *Managing Your Clients' Needs in a Rapidly Changing Financial Environment*

**Wednesday, April 29, 2009  
8 a.m. to 2 p.m.**

Lenhart Grand Ballroom  
Bowen-Thompson Student Union  
Bowling Green State University

***Deadline to register is Monday, April 20***

Sponsored by Bowling Green State  
University Department of Finance  
and The Society of Financial Service  
Professionals, Toledo Chapter

**BGSU**<sup>®</sup>



## Managing Your Clients' Needs in a Rapidly Changing Financial Environment

Check-in is 8-8:30 a.m.; program begins at 8:40 a.m.

### 8:50 a.m., Keynote Speaker

#### Dr. Michael Carroll

Associate Professor of Economics, Bowling Green State University

*How Financial Conditions are Affecting Northwest Ohio Businesses*

The ups and downs of the national and global economies are reflected in our local business environment. What is the economic outlook for the next 12 months and how does it affect our region?

### 10 a.m. to 12:15 p.m., Breakout Sessions (choose two)

#### 10-11 a.m.

- **Mr. Peter Klein**, CFA, Managing Director Value Strategies, Fifth Third Asset Management  
*The Investing Environment for 2009*
- **Ms. April Caudill**, JD, CLU, ChFC, AEP, Director Advanced Marketing, Prudential Financial  
*The Top 10 Retirement Distribution Planning Mistakes*

#### 11:15 a.m. to 12:15 p.m.

- **Mr. Steven Lauer**, Internal Revenue Service, Toledo, Estate and Gift Tax Group  
*Changes in Tax Laws and the Effect on Your Clients*
- **Ms. April Caudill**, JD, CLU, ChFC, AEP, Director Advanced Marketing, Prudential Financial  
*The Top 10 Retirement Distribution Planning Mistakes*

### 12:30 p.m., Lunch

#### Dr. David Reid

Associate Professor of Marketing, Bowling Green State University

*Identifying Clients' Needs: Are You Asking the Right Questions?*

Your success depends on how well you know your clients and their financial needs. This presentation will focus on developing needs' oriented questioning skills.

Registration is \$75 (includes lunch). Register online at [www.sfsp.net/Toledo/BGSU\\_CE\\_Event](http://www.sfsp.net/Toledo/BGSU_CE_Event).

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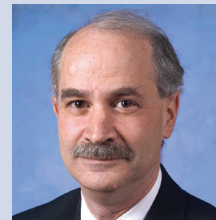
CE credits have been applied for and are pending for attorneys, insurance professionals, CPAs and CFPs. Upon approval of CE credit, attendees can earn up to three CE credits by attending this event.

For information, contact Dan Klein, BGSU Dept. of Finance at 419-372-8963 or [dklein@bgsu.edu](mailto:dklein@bgsu.edu).

### Presenters:



**Michael Carroll's** business and economics career includes service as an associate professor of economics, corporate controller, operations manager, and a corporate presidency. His research interests focus on regional economic development strategies and social economics. His most recent book is *Local Economic Development*, co-authored with John P. Blair.



**Peter Klein** is the Managing Director of Value Strategies, Director of All Cap Value Strategies, and a Portfolio Manager for Large Cap Value Strategies. He joined Fifth Third Asset Management (FTAM) in 2001 through its acquisition of Maxus.



**April Caudill** is a frequent speaker and author on qualified plan and distribution planning topics, and a pension-planning columnist for the *Journal of Financial Service Professionals*. She is a contributing author to *Retirement Income Redesigned* by Harold Evensky & Deena Katz and co-author of *The Mutual Fund Handbook*.



**Steven K. Lauer** is a member of the Ohio State Bar Association, the Toledo Bar Association and the Lucas County Bar Association. He has made numerous presentations over the years on estate tax, gift tax and fiduciary income tax.



**David A. Reid's** consulting and training experience includes both US and foreign-based firms from a variety of industries, including health care, insurance, chemicals, pharmaceuticals, and medical services. He is the author of three books, *Readings in Industrial Marketing*, *The Sales Presentation Manual*, and *Fundamentals of Business Marketing Research*.